

**Competitor Analysis**

The competitor analysis section includes a grid of various competitors, a flowchart illustrating user journeys through different stages, and a detailed comparison table with columns for features, services, and other attributes.

**Digital Impacted Journeys**

This section contains a table listing impacted journeys, a diagram titled 'AS IS Journey SQ iNet' showing a user's current experience with a note 'Is this in scope?', and a 'UX Ideation' area with several hand-drawn sketches of potential interface improvements.

The draft ideation stage features a flowchart of user journeys, a 'User Journey' diagram with a central map, and a section for 'Research Questions' with several open-ended queries.

**TEST TEMPLATE**

The test template is a large table with columns for test cases, steps, and results. It includes a 'Feedback and outcomes' section with a list of user comments and a 'User Feedback' section with a list of user suggestions.

**MAS**

The iterated designs section shows three mobile app screens with various UI elements and a flowchart illustrating the user journey through the app.